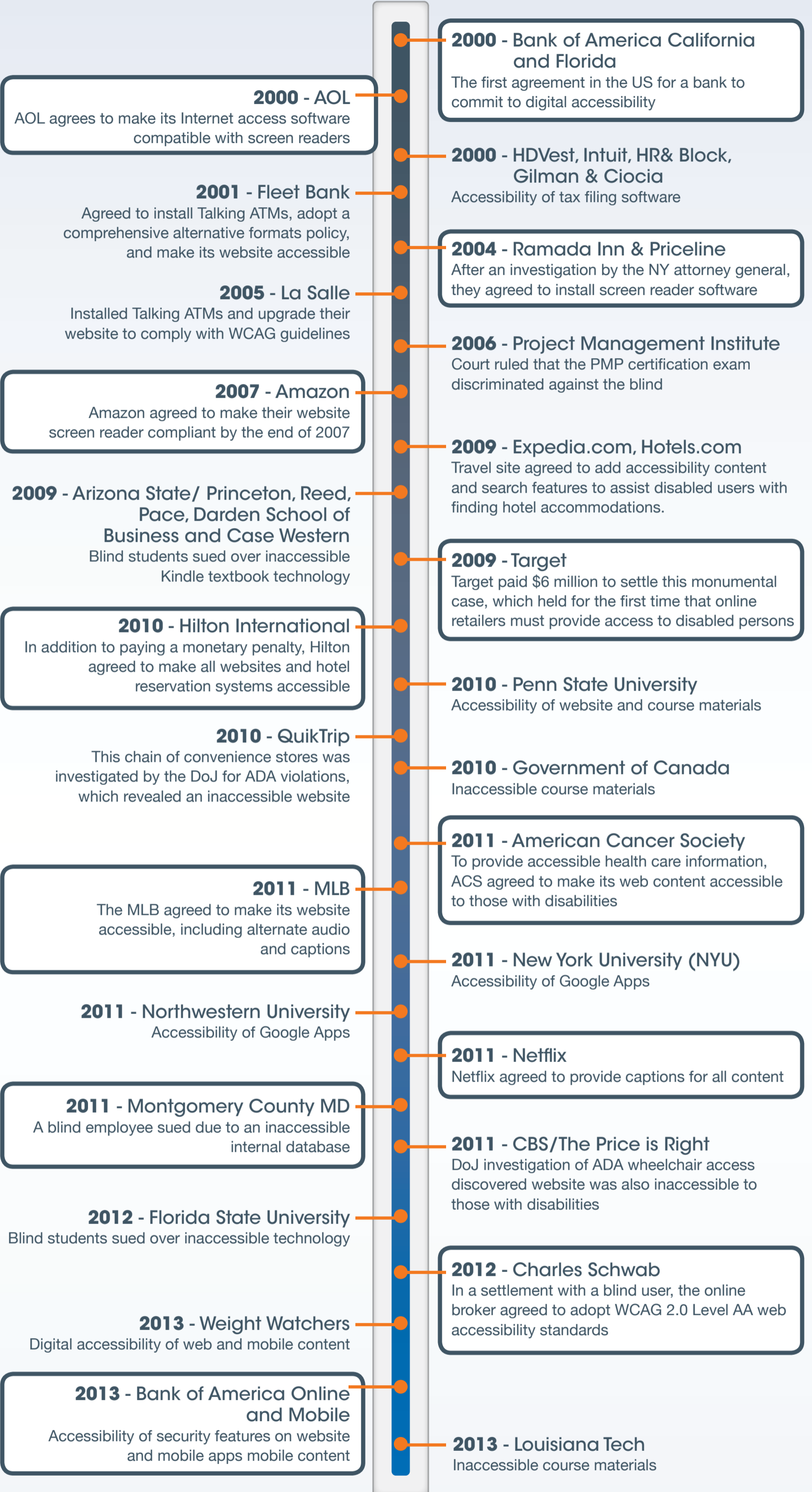


# Digital Accessibility Liability:



## A History

Since the rise of the Internet in the 1990s, most businesses have established a presence online to sell their products and services. Unfortunately, this migration has left out many users with disabilities. Over the past two decades there have been many significant lawsuits and settlements that have worked to slowly grant equal access to the web, but there is still much to be done!



## Digital Accessibility Affects All Industries

Financial institutions were among the first industries affected by digital accessibility, but since the year 2000, there has been a wave of lawsuits and settlements in many industries that do business on the web.

- Higher Education
- Financial Institute
- e-Retail
- Government
- Travel-hospitality
- Entertainment
- Customer Service
- Non-profit